**BOARD OF DIRECTORS**

*Nabil Khatib*Chairman / CEO

*Issam Muzaffar*Vice Chairman
Finance & Administration

*Nader Al-Sayed*Vice Chairman
Marketing & Operations

Maltrans Group was established in 1978 in Amman, Jordan with a paid-up capital of USD 40,000. After nearly 35 years since its establishment, Maltrans Group’s total equity reached USD 20,000,000, which suggests a steady growth for the Group.

Throughout the last 40+ years of development and growth, Maltrans Group became known as one of the leading shipping and forwarding groups operating worldwide through a network of global agents and partners.

Maltrans Group has offices in both Amman (Head Office) and Aqaba (branch office). Its employees are fully trained and qualified and show great loyalty and dedication. Most of the team members have been working with the Group for many years, focusing on providing excellence in customer service to all customers. This played a pivotal role in the Company maintaining its growth and leading position in the local and international markets.

Maltrans Group has young and dynamic managers at all levels who have learnt the industry inside out through their extensive experience with industry leaders. The Group’s managers continuously incorporate the traditions of the past with innovations of the present and future, bringing to all customers the best freight and logistics services available in the country.

**Message from the Chairman**

Over the past 4 decades, Maltrans Group evolved from a small company to an international services provider for shipping, forwarding, travel, tourism and complete logistics solutions. We always have and continue to invest, upgrade and expand our services through the establishment of a vast integrated network.

We also know that it’s of paramount importance that we work with an experienced, professional and committed team to ensure our clients enjoy efficient and high-quality services. For us, employees are our most valuable assets.

As we continue to grow, our ultimate aim is always to offer our clients the best across all touchpoints, as it is our belief that service is the true secret to success. Therefore, our customers are entitled to a high-quality and reliable services.

Our group spirit is contribution, respect, hard work, innovation and cooperation. Our purpose is to provide the perfect service to customers locally and abroad with all sincerity; a service to which we are committed as we build long-term relationships with you. Relationships based on partnership, honesty, fairness and transparency.

Together, we can build a better future and a smaller, closer world. Join us in facing the challenges of the future; we are ready!

The entire Maltrans Group family are looking forward to guaranteeing the continuous satisfaction and confidence of our clients through evolving and improving services.

**Nabil Khatib**

**CEO/Chairman**

**ABOUT US**

Maltrans is a private Jordanian group of companies that provides integrated logistics, tourism and travel services.

**OUR MISSION**

To offer international air and land shipping through a specialized cadre supported by solid infrastructure and upgraded services beyond customers’ expectations.

**OUR VISION**

The world is yours, via Maltrans

**OUR CORE VALUES**

* Transparency
* Team spirit
* Integrity
* Distinction (creativity and innovation)
* Honesty
* Loyalty

**MALTRANS GORUP**

* Maltrans Shipping Agencies Co.
* Maltrans Logistics Services Co.
* Maltrans Travel and Tourism Co.
* Midtrans Logistic and Investment Co.
* South Storage and Handling Ltd. Co.

**SHIPPING AGENCIES**

As an agency house in Jordan, Maltrans is one of the leading shipping agents at Aqaba Port that provides professional services with all other agency functions to the principals, where our services commence prior to the vessels’ arrival and continue at every stage relevant to charterers and beyond. A dynamic team of qualified staff is split between Aqaba and Amman and they fully trained to handle all kinds of ships.

We have been recognized for our ability to handle heavy lifts, full project cargos and high-volume fragile cargos. We have also been recognized for our professional approach of keeping principals updated well in advance of equipment limitations, local knowledge of labor productivity, etc.

The storage, clearance and dispatch services offered are activities packaged under one roof.

Our Claims Division follows up on all damaged, shorthanded or non-delivered cargos to minimize all possible claims. Finally, every husbandry requirement of our vessels is dealt with to the entire satisfaction of our principals.

**OCEAN FREIGHT**

Maltrans offices in Amman and Aqaba look after all shipments. We calculate the most efficient route for goods by way of origin, destination and the required arrival date.

We arrange shipments in a cost-effective manner and have at our disposal solid contacts with supply chain partners. This way, we can ensure that goods arrive on time and are delivered according to client requirements.

These services include:

* Less container load (LCL)
* Full container load (FCL)
* Reefers
* Break bulk
* Projects
* Storage
* Local and international distribution
* Containers stripping and loading
* Preparation of shipping
* Customs clearance documents

**ROAD TRANSPORT**

Maltrans offers customers a total solution for road transport. We have developed a unique system to guarantee that goods arrive on time.

On a daily basis, we handle a large volume of goods (of any size) into Jordan as well as cargo in transit to neighboring countries via Aqaba Port.

Our offices in Aqaba and Amman offer a total solution for road transportation within the area.

Jordan serves as a gateway for Iraq, the northern part of Saudi Arabia and Lebanon.

**AIR FREIGHT**

Since the establishment of Maltrans, we have developed into one of the largest and most successful independent forwarders. With a strong regional presence through a worldwide network of leading partners, Maltrans is able to offer a global service concept. The Company’s Airfreight Division offers the following services:

* **Import:**

Maltrans is the right partner for import shipments. Goods will be handled and arranged smoothly through the Company’s global network offices. After arrival to Jordan, goods are handled properly and delivered to the consignee.

* **Export:**

The Company can cater to all export shipments from Jordan to anywhere in the world, regardless of the type of goods or their destination. Maltrans guarantees comprehensive air export services to customers.

* **Special Services:**
* **Perishable Goods**

Maltrans is specialized in global airfreight handling of perishables (flowers, plants, food, animals, etc.) Our fully trained employees are available 7 days a week, 24 hours per day.

* **Dangerous Goods**

The Company is experienced in shipping dangerous goods, equipped with the necessary facilities at our disposal and staff with the appropriate certification to handle dangerous goods. Maltrans has a number of staff certified by IATA DGR.

* **Out-of-Gauge Goods**

Maltrans is specialized in shipping loads with extraordinary measurements by air and all related freight forwarding. Our experienced and well-trained staff know exactly which products can be loaded into which airline. Clients know exactly who is handling their shipments.

* **Warehousing**

Maltrans has extensive experience in warehousing and the distribution of high-value goods for multinationals. Besides warehousing and distribution, the Company offers value-added service assembly, testing, repairing and packaging of goods. The Company also offers the following value-added services:

* Invoicing
* Acting as fiscal representative
* Freight payment

The Company offers the following value-added advantages:

* Decreasing the delivery time to the client
* Decreasing the stock level
* Improving client service

**BONDED WAREHOUSING**

It is possible to store goods in the bonded warehouse for an unlimited period; in this period, no duties or VAT are due. Duties and VAT need to be paid when the goods are sold to clients. This means that the goods are transported and stored in bonded warehouses where the duties and VAT only need to be paid in the country of destination. Benefits of bonded warehousing:

* Unlimited storage period.
* No duty / VAT for goods stored
* Duty payment when the goods are sold
* Goods to non-Jordan destinations are kept in transit (no double duties)
* Interest savings on duty payments (cash flow advantage)
* No import duty risks on stock
* Minimal customs interference

**CUSTOMS CLEARANCE**

Local customs clearance brokers operating within the local market are faced with complex and detailed customs and VAT regulations. Knowledge of customs regulations is essential to ensure an optimized supply chain. Maltrans, for the last 10 years, continuously ranked no. 1 amongst all customs clearance brokers in Jordan due to the fact that operational procedures for customs regulations are very well understood and managed by Maltrans. Its Customs Department consists of specialists who can deal with all your customs-related affairs; we can advise customs conditions on import, export, transit of goods, the specific requirements with storage in Jordan and the follow-up distribution of goods within and outside Jordan. Our customs services aim to offer:

* Advice on import licenses, classification, valuation, duty exemption, preferences, etc.
* An ensured smooth flow of goods without delays.
* Reduced cash flow burden due to VAT payments.
* Optimized import duty payment.

Maltrans offer the following customs services:

* Taking care of customs reports related to inbound, outbound and transiting goods.
* Advice on indirect taxes such as VAT, import duties, exit duties and other duties upon import.
* Inward and outward processing.
* Arranging fiscal representation.
* Bonded storage of goods

**TRAVEL & TOURISM**

With an extensive experience in the travel field, Maltrans Travel and Tourism team came together to become the leaders in serving travelers.

Maltrans travel services have exclusive products designed for you; our customer travel plan ensures clients comfort and peace of mind.

Each component of your experience with Maltrans Travel and Tourism is designed with utmost care in order to meet your individual travel requirements before, during and after you arrive at your destination.

Our extensive knowledge makes it easier for us to offer you unbeatable services as we know the globe best.

Our VIP department can handle any special request worldwide including short-notice bookings, executive rooms and suites, limo services, etc.

Located in Amman and consisting of a team of professionals, MG Travel and Tourism is one of the pioneering companies in the travel industry.

* **TRAVEL DIVISIONS**
* Corporate travel division
* Leisure travel division
* Airlines ticketing sales & reservations division
* Religion (Hajj & Umrah) tours division
* Sales & marketing division
* Development division
* Inbound division
* PR division
* Educational & medical tours division
* G.S.A.’s representation division
* **Maltrans Travel and Tourism are GSA/PSA/CSA for:**
* PSA / Singapore Airline
* GSA / Flynas Airline
* GSA / Jazeera Airline
* GSA / Afriqiyah Airline

**WE ARE AGENTS FOR:**

* Swiss Shipping Line
* Sarjak Container Lines
* White Line Shipping
* Dachser International Logistics
* Flynas Airline
* Jazeera Airline
* Afriqiyah Airways
* MNG Airlines
* Singapore Airline

**WE ARE ASSOCIATE MEMBERS:**

* International Federation of Freights Forwarders Association (FIATA)
* International Air Transport Association (IATA)
* World Cargo Alliance (WCA)
* The WACO System – air, sea and logistics services (WACO)
* Shipping Agents Association – Jordan (SAA)
* Jordanian Logistics Association (JLA)
* Arab Federation of Chambers of Shipping (AFCS)
* Jordan Tourism Board (JTB)
* Jordan Society of Tourism & Travel Agents (JSTA)
* Jordan Inbound Tour Operators Association (JITOA)
* American Society of Travel Agents (ASTA)
* The American Chamber of Commerce in Jordan (AMCHAM)
* Jordan Europe Business Association (JEBA)
* Jordanian Businessmen Association (JBA)
* Five Stars Freight System (FSFS)
* Minerva International Freight Forwarders Association (MIFFA)